



Terms of Service

Last updated: September 13th, 2019

Please read these Terms of Use (“Terms”, “Terms of Use”, “Terms of Service”) carefully before using the BitNet Solutions website (the “Service”, “Company”) operated by (“us”, “we”, or “our”). Your access to and use of the Service is conditioned on your acceptance of and compliance with these Terms. These Terms apply to all visitors, users and others who access or use the Service. By accessing or using our Service you agree to be bound by these Terms. If you disagree with any part of the terms then you may not access the Service.

Section I - General

BitNet Solutions provides managed IT and marketing solutions for various companies of all sizes. All services may be used for lawful purposes only. All services provided are subject to change due to market demand or shift in structure of BitNet Solutions. All services provided are bolstered by contractual agreements between the “consultant” and “consultee”.

Section II - Invoicing and Billing

Service invoices can be paid by means of written check or online through PayPal. Invoices will be sent on the 1st of every month, and are due on the 15th day of every month unless agreed upon otherwise. A grace period of 14 days will be given to pay all outstanding invoices. After this 14 day grace period, all managed services will be terminated. Services can be reinstated upon renewal.

Subsection A - Online Invoicing

If the client decides to handle billing and invoicing online through PayPal, invoices will be automatically dispatched on the 1st of the month. An email including an attached invoice will be sent to the clients email, and can be paid via wire transfer, credit, or debit. The payer does not require a PayPal account to satisfy payment of invoices.

Subsection B - Physical Invoicing

If the client decides to handle billing and invoicing via check, a physical copy of an invoice will be sent through the U.S. Postal Service. All checks should be made out to “BitNet Solutions LLC” for the total amount invoiced. A two week grace period should be given for all checks to post.

Subsection C - Refund Policy

BitNet Solutions reserves the right to deny refunds for any services, completed or not. A refund can, however, be agreed upon between the consultant and consultee in certain situations.

Section III - Client Profiles

Client profiles will be created upon contractual agreement. All client profiles and information will be securely stored by BitNet Solutions. An implied NDA agreement is created when any confidential information is released by a client of BitNet Solutions to any party associated with BitNet Solutions including employees and partners. Client profiles are used to handle all invoicing and service completion.

Section IV - Services

BitNet Solutions provides managed IT and marketing solutions on a business level. All services will be completed within an agreed upon timeframe. If our services are deemed unsatisfactory, the client can be reimbursed in an agreed upon way. BitNet Solutions reserves the right to terminate any contract, agreement, or service at any time with ample notice.

Subsection A - Changes to Content

BitNet Solutions reserves the right to update or change any service charges or content without warning. If a client is in an agreed upon contract with a service that is subject to change, the client will be given 30 days notice before a change in pricing.

Section VI - Distribution of Content

BitNet Solutions reserves the right to terminate any contract, agreement, or service if it is determined that a client is using BitNet Solutions assets or intellectual property for profit without consent.

Section VII - Usage of Support

BitNet Solutions uses a third party live-chat solution plugin embedded directly onto our website. Misuse of the live chat or any other means of contact (i.e. contact form) will result in a blacklist from our website and services.

By entering a contractual agreement with BitNet Solutions for any services, you agree to these terms and conditions.

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